

## Department of Homeless Solutions and Equitable Communities Office of Homeless Solutions (HSEC-OHS) Program Reference Guide

The Department of Homeless Solutions and Equitable Communities, Office of Homeless Solutions (HSEC-OHS) focuses on collaborative and coordinated outreach and case management services via multi-disciplinary partnerships to assist people experiencing or at risk of homelessness. In addition to providing direct services HSEC-OHS also works on planning, developing, and implementing programs that serve specialized populations of people experiencing or at risk of homelessness.

### HSEC-OHS Direct Services

\*\*Non urgent referrals to connect to our team can be made by phone at 619-980-4168 or by email at [HSEC-OHS@sdcounty.ca.gov](mailto:HSEC-OHS@sdcounty.ca.gov)

HSEC-OHS Regional Homeless Services**	<ul style="list-style-type: none"> <li>✓ HSEC-OHS Regional Homeless Services are multi-disciplinary teams of outreach staff that connect individuals to self-sufficiency programs (CalFresh, CalWORKS, Medi-Cal, General Relief), social workers that provide case management and housing navigation, and two Licensed Mental Health Clinicians that provide clinical case management, as well as consultations to their peers.</li> <li>✓ These teams are the lead outreach entity in the Unincorporated areas of County and partner with City jurisdictions' multi-disciplinary outreach teams, community partners, Caltrans, MTS, and North County Transit District to provide services countywide.</li> </ul>
Housing and Disability Advocacy Program (HDAP)**	<ul style="list-style-type: none"> <li>✓ Services are provided Countywide. Referrals into program are made by HSEC-OHS Regional Homeless Services staff who identify clients that meet the program criteria.</li> <li>✓ Provides people who have a disability and are experiencing homelessness or at risk of homelessness with case management, housing subsidies, and benefit legal advocacy while they go through the process of seeking financial benefits from SSA or VA.</li> </ul>
Regional Homeless Assistance Program (RHAP)**	<ul style="list-style-type: none"> <li>✓ Services are provided Countywide. Referrals into program are made by HSEC-OHS Regional Homeless Services staff who identify clients that meet the program criteria.</li> <li>✓ Emergency housing program for people experiencing homelessness in unincorporated County.</li> </ul>
Specialized Funding for Imminent Needs (SFIN)**	<ul style="list-style-type: none"> <li>✓ Services are provided Countywide. Referrals into program are made by HSEC-OHS Regional Homeless Services staff who identify clients that meet the program criteria.</li> <li>✓ Reduces immediate barriers to housing, help expedite housing placements, and increase housing stabilization for individuals and families experiencing homelessness or at risk of homelessness.</li> </ul>
Magnolia Safe Parking**	<ul style="list-style-type: none"> <li>✓ Safe Parking operated by County contractor Dreams for Change that offers overnight parking for people experiencing homelessness with support services (housing navigation, meals, flexible funding)</li> <li>✓ Primary service area is Unincorporated San Diego County and referrals are made by HSEC-OHS Regional Homeless Services who identify clients that meet the program criteria.</li> </ul>
Bancroft Safe Parking**	<ul style="list-style-type: none"> <li>✓ Safe Parking operated by County contractor Dreams for Change that offers overnight parking for people experiencing homelessness with support services (housing navigation, meals, flexible funding)</li> <li>✓ Primary service area is Unincorporated San Diego County and referrals are made by HSEC-OHS Regional Homeless Services who identify clients that meet the program criteria.</li> </ul>
By-Name List	<ul style="list-style-type: none"> <li>✓ Contracted to the Regional Task Force on Homelessness which is training jurisdictions on how to operate a by-name list and to identify people experiencing homelessness in their communities who have been prioritized through coordinated entry to assist them with local resources.</li> </ul>



HSEC-OHS Contracted Programs	
Coordinated Eviction Prevention System Program	<ul style="list-style-type: none"> <li>✓ Program is for individuals and families at risk of eviction, but prior any legal notice being given and includes tenant support, tenant and landlord education, conflict resolution, case management, system navigation, and connections to services.</li> <li>✓ City Heights Community Development Corp. is the lead contractor and subcontracts with SAY San Diego.</li> <li>✓ Referrals into program: <a href="#">CEPS Program San Diego — City Heights CDC</a></li> </ul>
Housing Our Youth (HOY)	<ul style="list-style-type: none"> <li>✓ Assists youth (up to and including the age 24) with emergency housing, housing support, case management and permanent housing placement.</li> <li>✓ YMCA is the lead contractor in partnership with a consortium of six other youth service providers.</li> <li>✓ Referrals into program: <a href="#">Housing Our Youth   YMCA of San Diego County (ymcasd.org)</a></li> </ul>
Community Care Coordination (C3) Programs	<ul style="list-style-type: none"> <li>✓ Three specialty C3 programs: C3Veterans(C3V), C3 Straight to Home (C3STH), C3Rentry Support (C3RES) that provide 12 months of comprehensive care coordination and housing assistance to people being released from jail or recently released to the community.</li> <li>✓ Referrals into program come from Probation, the Public Defender, and the Sheriff.</li> </ul>
Alternatives to Incarceration	<ul style="list-style-type: none"> <li>✓ Program serves people who have frequent contact with justice system and provides up to 12 months care coordination, service navigation, peer support and housing related assistance.</li> <li>✓ Union of Pan Asian Communities (UPAC) is the lead contractor and subcontracts with NAMI.</li> <li>✓ Referrals to the contactor come through justice system partners.</li> </ul>
LGBTQ+	<ul style="list-style-type: none"> <li>✓ Three programs to support the LBGTO+ community.</li> <li>✓ Capacity building program is administered by North County LGBTQ Center designed to increase awareness of special needs of the population. This program is available to homeless services providers only.</li> <li>✓ Enhanced services administered by The Center, North County LGBTQ Center and Vista Community Clinic include linkages to health care services, transition-related healthcare, HIV and STD services, family of choice reunification, mediation, and supportive employment. These customized services are designed to enhance and complement already existing services being received by people that identify as LGBTQ+</li> <li>✓ Innovative housing program is administered by The Center include housing and supports such as roommate and shared housing matches, linkages to host homes and other safe living situations, mediation services, problem solving, conflict resolution, family of choice reunification, temporary housing, case management, security and utility deposits, move-in assistance, housing navigation, referral to eviction prevention services.</li> <li>✓ Referrals can be made directly to providers: The Center: <a href="#">The San Diego LGBT Community Center (thecentersd.org)</a> North County LGBTQ Center: <a href="#">North County LGBTQ Resource Center   Oceanside, CA (ncresourcecenter.org)</a> Vista Community Clinic: <a href="#">VCC   Quality Healthcare for All (vistacommunityclinic.org)</a></li> </ul>
Domestic Violence Shelter-Based Program	<ul style="list-style-type: none"> <li>✓ County supports domestic violence shelter providers across San Diego County for survivors of Domestic Violence that provide information, referrals, linkages to services and shelter beds.</li> <li>✓ There are currently three contractors who provide shelter services at four sites throughout the County.</li> <li>✓ Referrals to programs can be made to DV Hotline: 1-800-799-7233</li> </ul>
Building Partnerships Program	<ul style="list-style-type: none"> <li>✓ HSEC-OHS grant program for private entities that can apply for grant opportunity to purchase sleeping cabins and set up as emergency shelters on their private properties.</li> <li>✓ To apply for time limited grant opportunity: <a href="mailto:HSEC-OHS@sdcounty.ca.gov">HSEC-OHS@sdcounty.ca.gov</a></li> </ul>



HSEC-OHS Contracted Programs	
HOME Program	<ul style="list-style-type: none"> <li>✓ 24-month rental subsidies for transitional aged youth experiencing homelessness.</li> <li>✓ Program receives referrals from Housing Our Youth program.</li> </ul>
Inclement Weather Program	<ul style="list-style-type: none"> <li>✓ Provides temporary emergency hotel/motel shelter during periods of inclement weather in one of 7 zones across unincorporated San Diego</li> <li>✓ Inclement weather includes excessive heat, cold or rain.</li> <li>✓ Referrals into program during inclement weather episodes are received by 211 <a href="#">Home - 211 San Diego</a></li> </ul>
Local Rental Subsidy Program	<ul style="list-style-type: none"> <li>✓ Temporary 24 housing subsidy vouchers are provided to qualified individuals who are exiting the Compassionate Emergency Solutions and Pathways to Housing (CESPH) programs such as RHAP and Safe Parking.</li> </ul>
Housing Stability Case Management Program	<ul style="list-style-type: none"> <li>✓ Participants receiving the LRSP are offered housing stability case management to support their long-term housing stability and retention for up to the duration of their housing subsidy.</li> </ul>
Home Safe	<ul style="list-style-type: none"> <li>✓ Services are provided Countywide. Referrals into program can be made through County's Adult Protective Services hotline 1-800-799-7233</li> <li>✓ HSEC-OHS in partnership with HHS Aging and Independent Services (AIS) provides case management and housing support to older adults that have been referred through the Adult Protective Services (APS) hotline and are experiencing homelessness or at risk of becoming homeless.</li> </ul>
Homeless Diversion	<ul style="list-style-type: none"> <li>✓ Contracted to the Regional Task Force on Homelessness to administer \$300K in funding through diversion services. Diversion services are delivered through RTFH existing contractors for clients who are already accessing contractor's existing services.</li> </ul>
Pilot Shallow Rental Subsidy Program (SRSP)	<ul style="list-style-type: none"> <li>✓ Program is serving 380 senior households with \$500 monthly subsidy paid directly to landlords</li> <li>✓ Referrals are not currently accepted as program has reached capacity.</li> </ul>